



Chubby Puppy Daycare & Training

5111 Doyle Road, Pittsburgh, PA 15227

Phone: 412-668-2286

www.ChubbyPuppyDaycare.com

HOW DO I START BRINGING MY DOG TO CHUBBY PUPPY

We would like to provide information that will hopefully answer any questions you may.

Contacting Chubby Puppy:

- Please use the business number (412-668-2286) to contact us. This number is monitored primarily during business hours.
- Please **call** to schedule your evaluation day.
- As a courtesy, please inform us 24 hours if you need to cancel or reschedule your appointment.
- Email is chubbypuppypittsburgh@gmail.com if you have any additional questions before your appointment.

Hours of Operation:

<u>Drop-off</u>	Monday through Friday	We often like dogs to arrive later in the day for evaluation, ex: 10 am. Often all the daycare dogs are present. Our Regular Business Hours Start at 7:00 am
<u>Pick up</u>	Monday through Friday	We generally like the dog to attend a half day for evaluation, so please allow 3 - 4 hours. Our Regular Business Hours End at 5:30pm
<u>Daycare Tours</u>	By Appointment or dates published by Chubby Puppy, no dogs unless vaccination records are on file and they conform to the guidelines set forth in this document.	

- Holidays and days off: Good Friday, Memorial Day weekend, Independence Day, Labor Day, Thanksgiving (Thursday to Sunday), Christmas Eve and Christmas Day, New Year Eve and Day. There will be select days off to provide occasional days of much needed rest or for a specific event. On occasion Holiday weekends will be four (4) days.

Immunization Requirements:

Chubby Puppy requires proof of a negative fecal test within the past six months and the following immunizations:

- Rabies
- Bordetella
- Parvovirus
- Proof of a negative fecal test
- Canine Distemper
- Leptospirosis
- Canine Adenovirus
- Lyme (recommended)
- Canine Influenza (recommended)

Immunizations should be administered at least 2 weeks prior to attending daycare.

Please bring a signed copy of your current vaccination record or a completed Health Agreement & Authorization Form.

***Please do not** bring your dog to daycare if they are showing any signs of sickness: Coughing, vomiting, diarrhea (most common), limping and etc. In the event that your dog arrives and is showing signs of illness or injury, you will be asked to return your dog home or if it is apparent after you have left the premises, you will be asked to have the dog removed.

We cannot stress the importance of this.

Owner's Responsibilities:

- Complete Daycare Agreement, Health Forms, provide proof of valid license and inoculation.
- Provide a lunch if needed - labeled and package in portions. Lunches are generally necessary for puppies. It is often felt that adult dogs do not need a lunch.
- Please do not bring dishes or toys. We have them.

Other Policies:

- ❖ Chubby Puppy reserves the right to refuse service to any dog or person for any reason.
- ❖ Temperament screening: first time participants receive a temperament screening to qualify their interaction level with dogs and people. We do charge for this evaluation (\$26).
- ❖ Dogs must be spayed or neutered. This is expected to happen no later than one year of age. The dog will no longer be welcome if this situation becomes a problem. No girls in season! Seasons last at a minimum of 4 weeks.
- ❖ Dogs displaying aggressive behavior will be ineligible to play at Chubby Puppy. Any dog can still be asked to not attend if they display aggressive behavior at a later date.
- ❖ Breed restrictions: Chubby Puppy prefers not to accept certain breeds. While these dogs can be fine "people dogs", they are often not great "dog dogs", and our facility is not suited for these types of breeds. Our concern for safety is paramount and no offense is intended by this policy.
- ❖ Chubby Puppy reserves the right to reproduce photos for promotional use in print, web or social media.
- ❖ We do offer discounts on products and services sold to our Chubby Puppy clients. Ask for the details.
- ❖ **Additional charges:** One on one training sessions - \$20.00/ 15 minutes; Special needs - \$10.00/ per day; Any necessary grooming -to be determined based on breed and degree of necessity. We do offer other services to only daycare clientele, ask for more details.
- ❖ In the event of bad weather (primarily a snow storm) we will possibly contact you to cancel your dog's day of daycare. Our concern is for you and your dog's safety on bad roads.

Rates:

One Day: \$26.00 for one dog and \$20.00 each additional dog(s) that is approximately a 23% discount.

Week Package: Monday through Friday of the same week. Unused days are not carried over to another week. Buy four days get one free.

One dog is \$104 (Retail value \$130). **Additional dog is \$80** (Retail value \$100). That is a 20% discount

Ten (10) day Package: Ten (10) day package (one dog), buy nine days and get one free.

One dog is \$234 (Retail value \$260). **Additional dog is \$180** (Retail value \$200). That is a 10% discount

Package	Price	Retail	Per Day Breakdown	Discount %
Week (M – F)	\$104	\$130	\$20.80 per day	20%
10 Day (anytime)	\$234	\$260	\$23.40 per day	10%
Additional Dog Rate:				
Per Day	\$20	\$26	\$20 per day	23%
Week (M-F)	\$80	\$100	\$16 per day	20%
10 Day (anytime)	\$180	\$200	\$18 per day	10%

Full payment is due on the day of service or at the start of the package. No Refund after 30 days. Packages will expire after 6 months. Refunds are calculated on the balance remaining of the package with the days used being charged at the full rate. Discounts are not included in refund calculation.

Forms of Payment accepted:

Cash is always accepted

Check made out to Jean Kroll

Zelle – 412-668-2286

Venmo – @Jean-Kroll-1

Credit, Debit Cards or PayPal – A 3% transaction fee is added to any purchase that a processing fee occurs. PayPal is the processor.